Chase Smith - [chasesmith.xyz](https://chasesmith.xyz)

IT Support

(713) 380-7875

chase.smith01112@gmail.com

# SKILLS

* Hardware and software troubleshooting
* Operating system installation and configuration
* Server setup and administration
* Customer service and technical support
* Active Directory management
* Remote desktop support
* Hardware and software upgrades
* Experience with Adobe Photoshop

# WORK HISTORY

## DSP Driver, Amazon - Houston, TX

January 2023 - Current

* Coordinated with warehouses to organize & deliver packages on time.
* Optimize large routes within traffic and company guidelines.

## Team Member, Jamba Juice - Houston, TX

2018-2020

* Managed orders and exceeded customers expectations.
* Resolved customer issues by offering timely solutions.

# **EDUCATION**

## Cypress Falls High - Houston, TX

2016-2020

# CERTIFICATES

## Adobe Dreamweaver Certified - 2019

* Designed websites using HTML & CSS.

## CompTIA A+ - Anticipated

* Basic networking, hardware & software troubleshooting